## **Program B: Environmental Health Services**

## **OBJECTIVES AND PERFORMANCE INDICATORS**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2002-2003. Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document.

The objectives and performance indicators that appear below are associated with program funding in the Base Executive Budget for FY 2002-2003. Specific information on program funding is presented in the financial section.

DEPARTMENT ID: 09 - Department of Health and Hospitals

AGENCY ID: 326 - Office of Public Health

PROGRAM ID: Program B: Environmental Health Services

1. (KEY) Through its Food and Drug Control activities, to conduct at least 4,850 inspections of food, drug, and cosmetic processors, packers and re-packers, wholesalers and warehouses, and tanning facilities to ensure compliance.

Strategic Link: This objective implements Goal I Objective I.1 of the revised Strategic Plan: Environmental Health Services, through its Food and Drug Control activities, will conduct at least 4,850 annual inspections of permitted food, drug, and cosmetic processors, packers and re-packers, wholesalers and warehouses, and tanning facilities to ensure compliance through June 30, 2006.

Louisiana Vision 2020 Link: This objective is linked to Goal 3: To have a standard of living among the top ten states in America and safe, healthy communities where rich natural and cultural assets continue to make Louisiana a unique place to live, work, visit and do business and Goal 1, Objective 8: To improve the efficiency and accountability of governmental agencies.

L				PERFORMANCE IN	DICATOR VALUES		
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
K	Percentage of food, drug, and cosmetic processors, packers and re-packers, wholesalers and warehouses, and tanning facilities in compliance with sanitation standards	99%	99%	99%	99%	99% 1	99%
S	Total number of inspections completed	4,850	4,407	4,850	4,850	4,850 1	4,850

<sup>&</sup>lt;sup>1</sup> The projections for these indicators are based on last year's actual and at this juncture OPH does not anticipate major deviations from expected norms. The total number of inspections completed is derived through a direct count of these inspections. Data are taken from Sanitarian's daily reports that are submitted to the EHS main office in Baton Rouge.

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	GENERAL PERFORMANCE INFORMATION:							
		PERFORMANCE INDICATOR VALUES						
	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR		
	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL		
PERFORMANCE INDICATOR NAME	FY 1995-96	FY 1996-97	FY 1997-98	FY 1998-99	FY 1999-00	FY 2000-01		
Number of permits issued	2,117	2,081	2,782	4,638	2,353	2,975		
Food, drug and cosmetic manufacturer inspection frequency (percentage inspected four times per year)	Not available <sup>1</sup>	24%	30%	30%	62%	32%		
Food, drug and cosmetic warehouse/wholesaler inspection frequency (percentage inspected two times per year)	Not available <sup>1</sup>	40%	30%	30%	62%	62%		
Tanning facility and tanning equipment inspection frequency (percentage inspected two times per year)	Not available <sup>1</sup>	40%	30%	30%	64%	25%		

<sup>&</sup>lt;sup>1</sup> Reliable data are not available for FY 1995-1996 prior year actual relative to food, drug and cosmetic warehouse/wholesaler and tanning facility and tanning equipment inspection frequencies.

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## 2. (KEY) Trough its Seafood Sanitation activities, to annually inspect at least 2,640 permitted seafood processors to ensure compliance.

Strategic Link: This objective implements Goal I Objective I.2 of the revised Strategic Plan: For state fiscal years 2001 through 2006, Environmental Health Services, through its Seafood Sanitation activities, will inspect at least 2,640 permitted seafood processors to ensure compliance on an annual basis.

Louisiana: Vision 2020 Link: This objective is linked to Goal 3: To have a standard of living among the top ten states in America and safe, healthy communities where rich natural and cultural assets continue to make Louisiana a unique place to live, work, visit and do business.

L				PERFORMANCE IN	DICATOR VALUES		
Е		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
K	Percentage of the state's permitted seafood	90%	90%	90%	90%	90% 1	90%
	processors in compliance						
S	Number of field inspections of permitted seafood	3,000	2,363	2,640	2,640	2,640 1	2,640
	processors						

<sup>&</sup>lt;sup>1</sup> The projection for these indicators are based on last year's actual and at this juncture OPH does not anticipate major deviations from expected norms. The number of field inspections of permitted seafood processors is a direct count for this activity. Data are obtained directly from activity reports filed monthly by field staff. The percentage of the state's permitted seafood processors in compliance is based on a direct count for this activity. Data are obtained directly from the sanitarian services fee list.

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GENERAL PERFORMANCE INFORMATION:								
		PERFORMANCE INDICATOR VALUES						
	PRIOR YEAR	PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR						
	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL		
PERFORMANCE INDICATOR NAME	FY 1995-96	FY 1996-97	FY 1997-98	FY 1998-99	FY 1999-00	FY 2000-01		
Number of seafood processors issued permits	Not available 1	Not available 1	483	480	465	480		

<sup>&</sup>lt;sup>1</sup> Data relative to the number of seafood processors issued permits and the percent in compliance were not tracked prior to FY1997-98.

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3. (KEY) Through its Individual Sewerage activities, to have 95% of all applications issued result in the installation of approved sewage disposal systems.

Strategic Link: This objective implements Goal I Objective I.3 of the revised Strategic Plan: For state fiscal years 2001 through 2006, Environmental Health Services, through its Individual Sewerage activities, will have 95 percent of all applications issued result in the installation of approved sewage disposal systems.

Louisiana Vision 2020 Link: This objective is linked to Goal 3: To have a standard of living among the top ten states in America and safe, healthy communities where rich natural and cultural assets continue to make Louisiana a unique place to live, work, visit and do business.

Г	L				PERFORMANCE IN	DICATOR VALUES		
	E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
	V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
	E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
	L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
Г	K	Percentage of all applications issued that result in	95%	96%	95%	95%	95% 1	95%
		the installation of approved sewage disposal						
		systems						
Г	S	Number of permit applications to install individual	19,370	18,485	19,500	19,500	19,500 1	19,500
		sewage systems issued						

¹ The projections for these indicators are based on last year's actual and at this juncture OPH does not anticipate major deviations from expected norms. The number of permit applications to install individual sewage systems issued is based on a direct count of these systems was within the desired +/-5% threshold for this activity. The number of installations is based on the number of permits purchased over a given period of time and also, closely related to the economy. When the economy is slow, fewer homes are built and therefore, fewer sewage installations are made and vice versa. Data for this activity are captured from the Sanitarian Event Tracking System (SETS) formerly known as the Sanitarian Activity Management System (SAMS). The percentage of all applications issued resulting in the installation of approved sewage disposal systems divided by the total number of applications issued. Data are captured from the Sanitarian Event Tracking System (SETS) formerly known as the Sanitarian Activity Management System (SAMS).

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GENERAL PERFORMANCE INFORMATION:								
		PERFORMANCE INDICATOR VALUES						
	PRIOR YEAR	TIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR						
	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL		
PERFORMANCE INDICATOR NAME	FY 1995-96	FY 1996-97	FY 1997-98	FY 1998-99	FY 1999-00	FY 2000-01		
Number of existing sewerage disposal systems	Not available 1	1,365	2,777	4,000	6,845	11,000		
discharging raw or partially treated sewage replaced								
Number of violations issued	Not available 1	1,557	7,017	7,683	11,400	9,700		

<sup>&</sup>lt;sup>1</sup> Reliable data was not available prior to FY1996-1997.

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4. (KEY) Through the Retail Food activities, to maintain a 90% minimum compliance rate for permitted retail food establishments.

Strategic Link: This objective implements Goal I Objective I.3 of the revised Strategic Plan: For state fiscal years 2001 through 2006, Environmental Health Services, through its Retail Food activities, will maintain a 90 percent minimum compliance rate for permitted retail food establishments.

Louisiana: Vision 2020 Link: This objective is linked to Goal 3: To have a standard of living among the top ten states in America and safe, healthy communities where rich natural and cultural assets continue to make Louisiana a unique place to live, work, visit and do business.

L			PERFORMANCE INDICATOR VALUES						
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT		
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED		
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL		
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003		
K	Number of inspections of permitted retail food	51,500	56,598	51,500	51,500	55,000 1	55,000		
	establishments								
K	Percentage of permitted establishments in	90%	90%	90%	90%	90% 1	90%		
	compliance								

<sup>&</sup>lt;sup>1</sup> The projections for this indicator is based on current trends that are expected to continue through FY2002-2003. The number of inspections of permitted retail food establishments is based on a direct count of businesses for this activity and in FY1999-2000 there were 55,852 of these inspections. The information is captured from the sanitarian's daily report or EH2 and the Sanitarian Event Tracking System (SETS) formerly known as the Sanitarian Activity Management System (SAMS). The percentage of permitted establishments in compliance is based on the number of re-inspections divided by the number of inspections subtracted from 100 percent. This information is captured from the sanitarian's daily reports or the EH2 and the Sanitarian Event Tracking System (SETS) formerly known as the Sanitarian Activity Management System (SAMS).

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	GENER	RAL PERFORMANO	CE INFORMATION:			
			PERFORMANCE IN	DICATOR VALUES		
PERFORMANCE INDICATOR NAME	PRIOR YEAR ACTUAL FY 1995-96	PRIOR YEAR ACTUAL FY 1996-97	PRIOR YEAR ACTUAL FY 1997-98	PRIOR YEAR ACTUAL FY 1998-99	PRIOR YEAR ACTUAL FY 1999-00	PRIOR YEAR ACTUAL FY 2000-01
Number of food borne disease investigations due to illness	225	194	287	153	194	11
Number of re-inspections of retail food establishments	Not available	6,506	5,398	5,398	5,091	5,467
Number of permitted retail food establishments	48,000	48,968	33,000	33,000	33,000	34,616
Food related complaints received from the public	5,329	4,556	1,826	4,000	1,889	1,326
Informal enforcement conferences held	1,138	990	880	1,058	858	609
Number of persons from retail food establishments attending safe food handler schools	1,600	1,500	1,500	2,789	2,108	4,070
Average number of inspections per facility per year	2.1	2.1	1.8	1.8	2.0	2

<sup>&</sup>lt;sup>1</sup> Data for the number of food borne disease investigations due to illness are obtained from the Sanitarian Event Tracking System (SETS) formerly known as the Sanitarian Activity Management System (SAMS). Sanitarians apply specific codes for certain procedures when populating SAMS. When the database is queried for data such as this indicator, a total is given. With regard to the decrease in FY00-01, sanitarians were incorrectly coding food related complaints to the code designated for food borne illnesses. The coding is used by sanitarians in the parishes or field offices. In FY00-01 the sanitarians coded 11 of these food borne disease investigations. In a given year, OPH normally investigates less than 20 food borne disease outbreaks a year. Sanitarians in the field offices are aware of the coding error and were re-educated on the difference between a true food borne disease investigation and a food related complaint.

<sup>&</sup>lt;sup>2</sup> In FY2000-2001 the actual takes into account 1,520 coded plus 2,550 who obtained a state food safety certificate after completing a food safety course.

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5. (KEY) Through the Safe Drinking Water activities, to monitor at least 94% of the public water systems to ensure that standards for bacteriological compliance are being met.

Strategic Link: This objective implements Goal I Objective I.4 of the revised Strategic Plan: For state fiscal years 2001 through 2006, Environmental Health Services, through its Safe Drinking Water activities, will ensure monitor at least 95 percent of the public water systems to ensure that standards for bacteriological compliance are being met.

Louisiana: Vision 2020 Link: This objective is linked to Goal 3: To have a standard of living among the top ten states in America and safe, healthy communities where rich natural and cultural assets continue to make Louisiana a unique place to live, work, visit and do business and Goal 1, Objective 8: To improve the efficiency and accountability of governmental agencies.

L				PERFORMANCE IN	DICATOR VALUES		
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
K	Percentage of public water systems meeting 1	95%	100%	94%	94%	94% 3	94%
	bacteriological MCL compliance						
S	Percentage of public water systems monitored for	90%	97.0%	95%	95%	95% 2	95%
	bacteriological compliance						

<sup>&</sup>lt;sup>1</sup> Maximum Contaminant Level is the maximum level of a contaminant in drinking water at which no known or anticipated adverse effect on the health effect of persons would occur, and which allows for an adequate margin of safety.

<sup>&</sup>lt;sup>2</sup> The Safe Drinking Water Program has set for bacteriological compliance a standard of 95%, due to external influences, the program was able to surpass the performance standard. The percentage of public water systems monitored for bacteriological compliance is based on the number of systems in compliance divided by the number of systems. Each month district supervisors use specified EPA criteria to make a determination as to whether a system is meeting required levels. This determination is based on laboratory analysis reports.

<sup>&</sup>lt;sup>3</sup> The projection for these indicators are based on historical data for this activity. While there have been increases as shown by last years actual, the program at this juncture estimates the same level activity as they have been historically documented to perform and as identified at their continuation levels shown. The percentage of public water systems meeting bacteriological MCL compliance is based on the number of systems in compliance divided by the number of systems on record. Each month district supervisors use specified EPA criteria to make a determination as to whether a system is meeting required levels. This determination is based on laboratory analysis reports.

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	GENERAL PERFORMANCE INFORMATION:							
		PERFORMANCE INDICATOR VALUES						
	PRIOR YEAR	PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR						
	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL		
PERFORMANCE INDICATOR NAME	FY 1995-96	FY 1996-97	FY 1997-98	FY 1998-99	FY 1999-00	FY 2000-01		
Number of Louisiana public water systems	742	604	264	166	950	151		
inspections/surveys								
Number of public water systems in Louisiana	2,242	2,041	1,960	1,896	1,849	1,788		

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6. (SUPPORTING) Through its Molluscan Shellfish activities, to collect 10 bacteriological water samples per year from at least 90 percent of Louisiana shellfish growing areas.

Strategic Link: This objective implements Goal I Objective I.5 of the revised Strategic Plan: For state fiscal years 2001 through 2006, Environmental Health Services, through its Molluscan Shellfish Louisiana: Vision 2020 Link: This objective relates to Goal 3: To have a standard of living among the top ten states in America and safe, healthy communities where rich natural and cultural assets Children's Cabinet Link: Not Provided

Other Link(s): Not Applicable

L				PERFORMANCE IN	DICATOR VALUES		
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
S	Number of Louisiana shellfish growing areas in	8,000	8,445	8,000	8,000	8,000 1	8,000 1
	which bacteriological water samples were						
	collected ten times per year						
S	Percentage of Louisiana shellfish area in which	90%	100%	90%	90%	90% 1	90% 1
	bacteriological water samples are collected ten						
	times per year						
S	Estimated acreage monitored	8,000,000	8,000,000	8,000,000	8,000,000	8,000,000 1	8,000,000 1
S	Number of surveys completed	550	550	550	550	550 1	550 1
S	Number of laboratory samples collected and	12,912	29,000 2	12,912	12,912	29,000 2	29,000 1
	analyzed						

The projection for this indicator is based on FY1999-2000 calculations and at this juncture OPH does not anticipate a major deviation from expected norms. Last year's increase was a result of emergency efforts by the Molluscan shellfish program to re-open shellfish areas that were closed during the excessive rain and flooding from tropical storm Allison. The number of Louisiana shellfish growing areas in which bacteriological water samples were collected ten times per year is based on the mean number of samples collected in the growing area divided by the number of growing areas. The compliance report used to capture these data are generated by mainframe computer. The Percentage of Louisiana shellfish area in which bacteriological water samples are collected ten times per year is based on the number of samples stations collected ten times per year divided by the number of sample stations to get the mean. Filled samples are taken to the lab and entered into a computer by a designated staff person. The estimated acreage monitored extends from the Intercoastal Water Way to the Gulf of Mexico and from Mississippi to Texas. The total area remains constant with the variation occurring in the amount of the Mollusk available for direct market harvest. The number of surveys completed is a direct count of the instruments used. The surveys are generated through various means as on-site visits made by program survey staff to conduct necessary field test, statistical analysis conducted by program's biostatistician (if required), closure area determined around pollution source, to all be compiled into a report on all findings.

<sup>2</sup> The samples collected for analysis is acutally counted twice. First, they are analyzed by the Bac. T. lab and the most probable number (MPN) values are determined. Then, each sample is sent to the chemisty lab where additional test are conducted, one of them being salinity. Other samples are also collected by the program. These include the biotoxin, for "red tide" analysis, and shellstock samples for verification of the positioning of the reclassification line. This activity is required by LRS 40:5.3 to follow the guidelines of the National Shellfish Sanitation Program (NSSP). Louisiana requires the use of the fecal coliform standard (FCS) for determining the growing area status. This standard requires each sample station not to exceed 14 per 100ml and that not more than 10% of the samples in the data base for each sample station exceed an MPN of 14. MPN is defined as, statistical estimate of the number of bacteria per unit volume and is determined from the number of positive results in a series of fermentation tubes. The previous years dataor the PS Value only represented the number of samples collected and did not take into account the actual number of samples analyzed. The projection at the continuation budget level from 12,912 to 29,000 gives the actual expected level for this indicator as opposed to the previous PS Value.

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7. (SUPPORTING) Through its Milk and Dairy activities, to maintain 100 percent Food and Drug Administration (FDA) compliance for all dairy farms and milk processing plants.

Strategic Link: This objective implements Goal I Objective I.6 of the revised Strategic Plan: For state fiscal years 2001 through 2006, Environmental Health Services, through its Milk and Dairy activities, will maintain 100 percent Food and Drug Administration (FDA) compliance for all dairy farms and milk processing plants.

Louisiana Vision 2020 Link: This objective is linked to Goal 3: To have a standard of living among the top ten states in America and safe, healthy communities where rich natural and cultural assets continue to make Louisiana a unique place to live, work, visit and do business.

L				PERFORMANCE IN	DICATOR VALUES		
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003
S	Number of dairies/plants certified as interstate milk shippers	Not Applicable <sup>1</sup>	482	482	482	482 2	482
S	Percentage of dairies in compliance	100%	100%	100%	100%	100% 2	100%

<sup>&</sup>lt;sup>1</sup> This indicator did not appear under ACT 11 and therefore did not have a performance standard for FY2000-2001.

<sup>&</sup>lt;sup>2</sup> The projections for these indicators are based on last year's actual and at this juncture OPH does not anticipate major deviations from the expected norms. The number of dairies/plants certified as interstate milk shippers is a direct count of dairies with a Grade "A" classification. This information is obtained from degrade/regrade reports from individual sanitarians. The percentage of dairies in compliance is based on the number of farms and plants in compliance divided by the total farms and plants. The information is obtained by using grading data on each dairy.

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GENERAL PERFORMANCE INFORMATION:								
	PERFORMANCE INDICATOR VALUES							
	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR					
	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL		
PERFORMANCE INDICATOR NAME	FY 1995-96	FY 1996-97	FY 1997-98	FY 1998-99	FY 1999-00	FY 2000-01		
Gallons of contaminated milk seized and destroyed	168,542	158,542	185,320	131,007	280,000	149,041		
Number of tanker loads of milk tested for contaminants	26,966	27,545	24,574	22,995	22,264	23,621		

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8. (SUPPORTING) Through its Building and Premises activities, to annually inspect at least 35,000 permitted institutional facilities and places of public accommodations and private premises that may be detrimental to community health.

Strategic Link: This objective implements Goal I Objective I.7 of the revised Strategic Plan: Environmental Health Services, through its Building and Premises activities, will annually inspect at least Louisiana: Vision 2020 Link: This objective relates to Goal 3, Objective 3.4, Benchmark 3.4.3: Acreage closed to oyster harvesting due to water pollution.

Children's Cabinet Link: This objective is linked to Lead Poison and Prevention services funded under the Children's Budget.

Other Link(s): Not Applicable

L		PERFORMANCE INDICATOR VALUES						
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT	
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED	
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL	
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003	
S	Number of inspections of permitted institutional	31,815	41,095	31,815	31,815	35,000	35,000	
	facilities and places of public accommodations and							
	private premises							

<sup>&</sup>lt;sup>1</sup> The projection for this indicator is based on an average of the last two year's actual and is expected to perform within +/- 5% of the FY2002-2003 continuation level. The number of inspections of permitted institutional facilities and places of public accommodations and private premises is based on a direct count. Daily reports by sanitarians are compiled and then obtained from the Sanitarian Event Tracking System (SETS) formerly known as the Sanitarian Activity Management System (SAMS).

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GENERAL PERFORMANCE INFORMATION:									
		PERFORMANCE INDICATOR VALUES							
	PRIOR YEAR	PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR PRIOR YEAR							
	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL			
PERFORMANCE INDICATOR NAME	FY 1995-96	FY 1996-97	FY 1997-98	FY 1998-99	FY 1999-00	FY 2000-01			
Number of investigations of all childhood lead poisoning cases, Class IIB and above	555	277	157	160	95	48			
	10.720	20.640	20.220	15 100	0.051 1	21 100			
Number of inspections conducted as a result of citizen complaints	19,729	20,649	20,220	15,108	8,851 1	21,180			

<sup>&</sup>lt;sup>1</sup> Figures for FY1999-00 were underreported due to problems with the OPH/Environmental Health Services division Sanitarian Activity Management system. Some regions could not be reported during that time. It is estimated that approximately 19,000 of these inspections did occur. OPH/EHS has currently installed a new tracking system called the Sanitarian Event Tracking System or SETS in order to eliminate underreporting errors that occurred in the past.

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9. (SUPPORTING) Through its Environmental Epidemiology activities, to perform OPH risk analysis on 100 percent of all existing fish and summing advisories and areas under consideration for fish advisories.

Strategic Link: This objective implements Goal I Objective I.8 of the revised Strategic Plan: For state fiscal years 2001 through 2006, Environmental Health Services, through its Environmental Epidemiology activities, will perform OPH risk analysis on 100 percent of all existing fish/swimming advisories and areas under consideration for fish/swimming advisories.

Louisiana: Vision 2020 Link: This objective is linked to Goal 3: To have a standard of living among the top ten states in America and safe, healthy communities where rich natural and cultural assets continue to make Louisiana a unique place to live, work, visit and do business, Objective 3.4.9 for number of fishing/swimming advisories.

L		PERFORMANCE INDICATOR VALUES						
E		YEAREND	ACTUAL	ACT 12	EXISTING	AT	AT	
V		PERFORMANCE	YEAREND	PERFORMANCE	PERFORMANCE	CONTINUATION	RECOMMENDED	
E		STANDARD	PERFORMANCE	STANDARD	STANDARD	BUDGET LEVEL	BUDGET LEVEL	
L	PERFORMANCE INDICATOR NAME	FY 2000-2001	FY 2000-2001	FY 2001-2002	FY 2001-2002	FY 2002-2003	FY 2002-2003	
S	Number of fishing/swimming advisories	25	27	25	25	27 1	27	
S	Percentage of OPH risk analysis completed in areas under consideration for fish advisories	100%	100%	100%	100%	100% 1	100%	

<sup>&</sup>lt;sup>1</sup> The projection for these indicators are based on last year's actual and at this juncture OPH does not anticipate major deviations from expected norms. The number of fishing/swimming advisories is an incremental calculation and is based on request received from the LA Department of Environmental Quality to the DHH/OPH-Section of Environmental Epidemiology and Toxicology to conduct risk analysis to determine if an advisory is warranted. The percentage of OPH risk analysis completed in areas under consideration for fish advisories is based on a public health risk assessment

DEPARTMENT ID: 09 - Department of Health and Hospitals

AGENCY ID: 326 - Office of Public Health

GENERAL PERFORMANCE INFORMATION:							
	PERFORMANCE INDICATOR VALUES						
	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	PRIOR YEAR	
	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	ACTUAL	
PERFORMANCE INDICATOR NAME	FY 1995-96	FY 1996-97	FY 1997-98	FY 1998-99	FY 1999-00	FY 2000-01	
Number of toxic chemical investigations	369	369	349	350	350	350	